



REQUEST FOR CASHLESS HOSPITALISATION FOR MEDICAL INSURANCE POLICY

Medi Assist

Name of the Hospital

Hospital Location

Hospital Fax No.

Grid boxes for hospital details and Hospital ID/Phone No.

DETAILS OF THIRD PARTY ADMINISTRATOR

(To be filled in block letters)

a) Name of TPA / Insurance company: Medi Assist India TPA Pvt Ltd b) Toll Free Phone Number: 1800 425 9449 c) Toll Free FAX Number: 1800 425 9559

To Be filled in By Insured / Patient

Form fields for patient details: Name, Gender, Age, Date of birth, Contact number, Insured Card ID, Policy number, Employee ID, Family physician details.

TO BE FILLED BY THE TREATING DOCTOR / HOSPITAL

Form fields for treating doctor: Doctor name, Contact number, Illness details, Duration, Diagnosis, Treatment plan, Injury details, Maternity details, Patient admission details, Room charges, and Mandatory past history of chronic illness.

(PLEASE READ VERY CAREFULLY)

DECLARATION

We confirm having read understood and agreed to the Declaration on the reverse of this form

Declaration fields: Name of treating doctor, Qualification, Registration No.

Hospital Seal (Must include Hospital ID)

Patient/ Insured Name & Signature:

IMPORTANT: PLEASE TURN OVER

**DECLARATION BY THE PATIENT / REPRESENTATIVE**

1. I agree to allow the hospital to submit all original documents pertaining to hospitalization to the Insurer/TPA after the discharge. I agree to sign on the Final Bill & the Discharge Summary, before my discharge.
2. Payment to hospital is governed by the terms and conditions of the policy. In case the Insurer / TPA is not liable to settle the hospital bill, I undertake to settle the bill as per the terms and conditions of the policy.
3. All non-medical expenses and expenses not relevant to current hospitalization and the amount over & above the limit authorized by the Insurer/T.P.A. not governed by the terms and conditions of the policy will be paid by me.
4. I hereby declare to abide by the terms and conditions of the policy and if at any facts disclosed by me are found to be false or incorrect I forfeit my claim and agree to indemnify the insurer / T.P.A.
5. I agree and understand that T.P.A. is in no way warranting the service of the hospital & that the Insurer / TPA is no way guaranteeing that the services provided by the hospital will be of a particular quality or standard.
6. I hereby warrant the truth of the forgoing particulars in every respect and I agree that if I have made or shall make any false or untrue statement, Suppression or concealment with respect to the claim, my right to claim reimbursement of the said expenses shall be absolutely forfeited.
7. I agree to indemnify the hospital against all expenses incurred on my behalf, which are not reimbursed by the insurer / TPA.

a) Patient's / Insured's Name: \_\_\_\_\_

b) Contact Number: \_\_\_\_\_

c) Patient's / Insured's Signature: \_\_\_\_\_

**HOSPITAL DECLARATION**

1. We have no objection to any authorized TPA / Insurance Company official verifying documents pertaining to hospitalization
2. All valid original documents duly countersigned by the insured / patient as per the checklist below will be sent TPA / Insurance Company within 7 days of the patient's discharge.
2. All non medical expenses, OR expenses not relevant to hospitalization or illness, OR expenses disallowed in the Authorization Letter of the TPA / Insurance Co. OR arising out of incorrect information in the pre-authorisation form will be collected from the patient.
4. WE AGREE THAT TPA / INSURANCE COMPANY WILL NOT BE LIABLE TO MAKE THE PAYMENT IN THE EVENT OF ANY DISCREPANCY BETWEEN THE FACTS IN THIS FORM AND DISCHARGE SUMMARY or other documents.
5. The patient declaration has been signed by the patient or by his represent in our presence.
6. We agree provide clarification for the queries raised regarding this hospitalization and we take the sole responsibility for any delay in offering clarifications.
7. We will abide by the terms and conditions agreed in the MOU.

Hospital Seal

Doctor's Signature

**DOCUMENTS TO BE PROVIDED BY THE HOSPITAL IN SUPPORT OF THE CLAIM**

1. Detailed Discharge Summary and all Bills from the hospital.
2. Cash Memos from the Hospitals / Chemists supported by proper prescription.
3. Receipts and Pathological Test Reports from Pathologists, Supported by note from the attending Medical Practitioner / Surgeon recommending such pathological Tests.
4. Surgeon's Certificate stating nature of Operation performed and Surgeon's Bill and Receipt.
5. Certificates from attending Medical Practitioner / Surgeon that the patient is fully cured.